



A number of older Trend controllers have now been in operation since the early 1980's and contain electrical components that could be up to 30 years old.

We are strongly advising customers to consider a planned replacement programme. Proactively upgrading your older IQ series controllers will immediately reduce the likelihood of financial or operational risk, and minimise any potential disruption or downtime.

Need another compelling reason to upgrade? Trend Controls technology across the board has advanced significantly in recent years. With the IQ®4 series, Trend has improved system performance and reliability and added a number of supplementary features to our current range. **UPGRADE TODAY** to the latest technology to get the full benefit of Trend's market leading controllers and enhanced energy saving capabilities.



YOUR BUILDING ENVIRONMENT
OPTIMISED

UPGRADE TODAY! TREND FOR COMPLETE PEACE OF MIND

Your obsolescence checklist

Do you have any of the controllers listed here? If so, we advise you to **act now!**

Withdrawn controller	Withdrawal date	Suggested replacement controller
IQ21x 230v IQ21x 24v	June 2012 December 2012	IQ41x/LAN/230 IQ41x/LAN/24VAC Consider LAN Cable extender and IQ41x Adaptor plate
IQ222 (24v & 230v)	June 2013	IQ422/12/LAN/230 IQ422/12/LAN/24VAC
IQ221, IQ223, IQ228, IQ229	30th April 2016	Controller and IO modules to match IO requirements IQ422/12/LAN/... or IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ231	July 2013	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ233 all variants	March 2016	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ241	July 2013	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ241 S Cards	September 2014	None
IQ246	December 2012	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ250	March 2005	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ251 all variants IO Cards remain available	March 2016	Controller and IO modules to match IO requirements IQ4E/xx/LAN/BAC/230 IQ4/IO Modules (If required)
IQ3xact	June 2013	IQ422/12/xx/230 IQ422/12/xx/24VAC
3XTEND (EINC L)	September 2013	XTEND/24V or IQ4NC/00/230 ENCLS/MBOX/XTEND & ACC/24VAC
EINC	December 2013	XTEND/24V or IQ4NC/00/230
IQ3XCITE/xx/100-240	30th April 2016	Controller and IO modules to match IO requirements IQ4E/xx/xx/BAC/230 IQ4/IO Modules (If required)
IQ3XACT/12/XNC	30th April 2016	IQ422/12/XNC/xx/BAC/xx
IQ3XCITE/00/XNC	30th April 2016	IQ422/00/XNC/xx/BAC/xx
IQ3XCITE/96/XNC/xx/100-240	30th April 2016	IQ4E/96/XNC/xx/BAC/230

Trend has always made a commitment to use reasonable endeavours to continue to support products for a period of ten years after they have been withdrawn from manufacture. This is subject to the availability of component parts, technologies etc., and this remains the case for the products with associated dates shown in the table. Support includes repair, exchange or alternative product should a field failure occur.

Replacement units will only be available via the Trend product returns process. Whilst the failure of a Trend controller is very rare, should a unit fail within warranty Trend will endeavour to replace this unit with a new item. Units which fail outside of warranty may be replaced with units either new or repaired, again subject to the availability of component parts, technologies etc. The IQ⁴ products provide an attractive alternative solution.

With regard to support beyond the physical hardware, Trend aims to offer fixes for critical product functionality anomalies for a period of two years after date of withdrawal, subject to the confines of market forces, including but not limited to legal requirements, in accordance with the then applicable terms and conditions.

Critical functionality anomalies are full non-availabilities or defects of product firmware functionality which are essential for the operation and/or attendance of the controlled application.

Regular security updates will discontinue, effective 18 months following the withdrawal date, and continued use of these products will not be supported thereafter from a security perspective.

Evolving cyber security threats can compromise your customers' private information and the integrity of their control system. You may keep using these products at your own risk, however because new and future cyber security threats cannot be mitigated by the product we are recommending mitigating these risks by external measures, as listed in the Trend IT Security guidelines and also using current IT Security best practice. On a case by case basis, and depending on the threat potential and possible risk mitigation, you may alternatively consider an upgrade to the new IQ⁴ product range.